



Private Security Regulation
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PSRA SPOTLIGHT

April - June 2017

PSRA/ICPS Stage Specialist Regulatory Training in Jamaica

Internationally recognized International Centre for Parliamentary Studies (ICPS) conducted in Jamaica, in collaboration with the Private Security Regulation Authority (PSRA), a five day certificate course in International Regulatory Affairs and Reform between June 19-23, 2017 at the Jamaica Pegasus Hotel. Six senior managers and supervisors from the PSRA and ten other participants from other Government entities received training to international certification level.

The PSRA is a statutory body under the Ministry of National Security, charged with the responsibility to monitor and regulate the operations of all stakeholders in the Private Security Industry.

The ICPS operates from its head office in the United Kingdom and exists to promote effective policy making and good governance through better interaction between parliaments, governments and other stakeholders in society. The Centre's primary focus is the empowerment of human capital through capacity building. To this effect, the Centre organizes a range of training programmes, conferences and policy discussions to address current public policy issues on the international stage, in the European Union and the UK. These provide a forum for policy discussion, debate, networking and sharing of best practices.

Additionally, the ICPS is a research institution of the United Nations Public Administration Network (UNPAN), and works in partnership with the United Nations Development Programme (UNDP) and the Association of European Election Officials (ACEEEO).

This training intervention brought certification from UK in International Regulatory Affairs and Reform to

Jamaica at a fraction of the cost to participants. The professional certificate gained is ideal for regulatory professionals, and provides a comprehensive analysis of mechanisms behind good strategic regulatory reform.



PSRA Board Chairman & Facilitator and Course Administrator with PSRA/ICPS Training Participants

**Participants in the PSRA/ICPS
Professional Certificate in
International Regulatory Affairs and Reform**

NAME	ORGANIZATION
Rosalyn Monteith Campbell	Private Security Regulation Authority
Sharon Coombs	Private Security Regulation Authority
Sandra Dixon	Private Security Regulation Authority
Marcia Hector	Private Security Regulation Authority
Adriana Irons	Private Security Regulation Authority
Vivette Webber-McLaughlin	Private Security Regulation Authority
Andre Lewis	Airports Authority of Jamaica
Noel Bacquie	Betting Gaming & Lotteries Commission
Maurice Thompson	Betting Gaming & Lotteries Commission
Laurie Wiggan	Betting Gaming & Lotteries Commission
Augustus Staples	Cannabis Licensing Authority
Ellory Taylor	Cannabis Licensing Authority
Letine Allen	Firearm Licensing Authority
Nicole Morgan	Office of Utilities Regulation
Radcliffe Goulbourne	Pharmacy Council
Lyndel McDonald	Spectrum Management Authority

**International Centre for
Parliamentary Studies (ICPS),
United Kingdom -
Professional Certificate
In International Regulatory
Affairs and Reform**

This professional certificate is ideal for regulatory professionals, and provides “ a comprehensive analysis of the mechanisms behind strategic regulatory reform ” ICPS, UK. The core subjects to be discussed includes:

- ✓ The institutional architecture for regulatory reform
- ✓ Strategies and approaches to regulatory reform
- ✓ Reduction of administration burdens
- ✓ Enforcement and compliance issues
- ✓ Monitoring and evaluation of regulatory reform



The CMI is the only chartered professional body in the UK dedicated to promoting the highest standards in management and leadership excellence.

The ICPS Professional Certificate in International Regulatory Affairs and Reform, is a specialist training course leading to a Level 5 Chartered Management Institute (CMI) Certificate in Management and Leadership, United Kingdom.

Upon completion of this week-long course and subsequent written tasks, the successful candidate will be awarded a Level 5 CMI certificate in Management & Leadership showing the CMI units achieved.

TARGET AUDIENCE includes

- Compliance and Regulatory Professionals
- Accounting, Audit and Finance Professionals
- Human Resources Professionals
- Strategic Portfolio and Risk Management Managers
- Company Secretaries
- Executive Support staff
- Attorneys-at-law
- Persons seeking to enter the field of International Regulatory Affairs
- etc

PSRA/ICPS TRAINING



Mrs. Sharie Robinson, PSRA Personnel Officer, registering participants Marcia Hector, PSRA (l) and Letine Allen, FLA (r) for the PSRA/ICPS Professional Certificate in International Regulatory Affairs Training..



Mrs. Sharie Robinson, PSRA Personnel Officer, registering Participant Andre Lewis from the Airports Authority of Jamaica



PSRA Chairman, Dr Ronald Robinson bring greetings to open the Training Course.



Mrs. Sharie Robinson, PSRA Personnel Officer, handing Participant Radcliffe Goulbourne , from Pharmacy Council his training package



PSRA 's Executive Director, Mrs. Rosalyn Monteith Campbell greeting the trainer, Mr Ian Rennie.

REGULATORY REFORM IMPORTANT, SAYS PRIVATE SECURITY REGULATION CHAIRMAN

(Jamaica Observer, Tuesday June 20, 2017)



Chairman, Private Security Regulation Authority (PSRA), Dr Ronald Robinson (left), is in light conversation with Executive Director, PSRA, Rosalyn Monteith Campbell (centre) and Training Consultant, Ian Rennie, during the opening ceremony for a training workshop in International Regulatory Affairs at The Jamaica Pegasus hotel in New Kingston on Monday (June 19). (Photo: JIS)

Chairman of the Private Security Regulation Authority (PSRA), Dr Ronald Robinson, has highlighted the importance of regulatory reform and the training of regulatory professionals in improving how Government functions. Regulatory reform refers to changes that help improve regulatory quality, that is, enhance the performance, cost-effectiveness, or legal quality of regulations and related government formalities.

Such reform creates an environment that fosters competition, innovation and growth, while ensuring that regulations efficiently serve important social objectives.

Dr Robinson said effective regulations will ensure that State agencies operate efficiently and that best practices are adhered to, which will benefit Jamaicans.

He was speaking at the opening ceremony for a five-day training workshop in International Regulatory Affairs, which got under way yesterday at The Jamaica Pegasus hotel in New Kingston.

(Jamaica Observer, Tuesday June 20, 2017) Cont'd

The certification course, which targets regulatory professionals from key State entities, provides a comprehensive analysis of mechanisms behind strategic regulatory reform. Regulatory reform is aimed at helping governments improve regulatory quality; that is, reforming regulations that raise unnecessary obstacles to competition, innovation and growth, while ensuring that regulations efficiently serve important social objectives.

It is focused on the instructional architecture for regulatory reform, strategies and approaches to regulatory reform, reduction of administration burdens, enforcement and compliance issues, monitoring and evaluation of regulatory reform.

The participants are drawn from the Office of Utilities Regulation (OUR); the Betting, Gaming and Lotteries Commission (BGLC); Firearm Licensing Authority; Cannabis Licensing Authority; Spectrum Management Authority; Passport, Immigration and Citizenship Agency (PICA); Airports Authority of Jamaica; Pharmacy Council of Jamaica and the Private Security Regulation Authority.

Dr Robinson urged the participants to take advantage of the training. “Remember, you can’t have too many certifications... so just take it seriously and absorb,” he said.

The workshop ran from June 19 to 23 and is organized by the PSRA and the United King-



Attentive Participants: Participants of the PSRA/ICPS Training listen attentively to Facilitator Ian Rennie

Closing Ceremony



PSRA Executive Director, Mrs Rosalyn Monteith Campbell doing wrapping up training session.



From L-R –ICPS Facilitator Mr Ian Rennie, PSRA Executive Director, Mrs Rosalyn Monteith Campbell and PSRA Board Chairman Dr Ronald Robinson



OUR Participant, Nicole Morgan delivers Vote of Thanks



PSRA Chairman and PSRA Certified Regulators l-r Adriana Irons, Vivette Webber McLaughlin, Rosalyn Monteith Campbell, Dr Ronald Robinson, Sharon Coombs, Sandra Dixon, & Marcia Hector

PSRA Staff at the Caribbean Use of Force in Law Enforcement Conference

Contributed by Adriana Irons

The United Nation Office on Drugs and Crime (UNODC) and the Office of the High Commissioner for Human Rights (OHCHR) in collaboration with the Independent Commission of Investigations (INDECOM), Jamaica hosted Commonwealth Caribbean law enforcement security officials, policy makers, technical officers, oversight bodies, NGOs in the human rights sphere, as well as international experts in the field at the Jamaica Conference Centre, May 31- June2, 2017. The conference facilitated discussions on improving training and operation, as well as drafting a Model Use of Force Policy for Caribbean security forces.

The participants were divided into different caucuses to, analyze existing policies, make comparison with existing laws and make recommendations for the Model Use of Force Policy for Caribbean security forces.

The caucuses looked at these broad areas, Setting the boundaries for Use of Force in Law Enforcement; Concepts & Human Rights Framework; Responsibility of Law Enforcement Authorities & Supervisors; Instruments of Force and De-Escalation; Policing Situations and Accountability For Use Of Force and Firearms In Law Enforcement . Representatives from the various caucuses presented their findings and recommendations . These will be drafted and formulated into a new Use of Force in Law Enforcement for the Caribbean.



PSRA Participants Brenton Hall, Tracy-Ann Scott, and Adriana Irons

PSRA Staff at the Institute of Internal Auditors – L.I.V.E. Business Conference

Contributed by Vivette Webber McLaughlin

The PSRA was well represented at the Institute of Internal Auditors (IIA) L.I.V.E. (Leadership, Innovation, Value, Effectiveness) Business Conference, held at the Spanish Court Hotel on May 18, 2017, with five personnel, including our Executive Director, Mrs Rosalyn Monteith Campbell, attending. The other persons attending were Carol Myrie, Tracy-Ann Scott, Khamoy Mills and I.

While there were other speakers including Mr Dodgerey Newell, ACL Commercial Manger MC Systems addressing “FRAUD: How we can fight it ...and win?” and Hon Peter Bunting MP, Opposition Spokesman on National Security , who was the keynote speaker, there were four speakers who focused on the L .I.V.E.(Leadership, Innovation, Value, Effectiveness) theme:

1. Leadership in Business the Global Experience – Mrs Rosalyn Monteith Campbell, CEO PSRA
2. Innovative & Emerging Trends in Forensic auditing – Mr Colin Greenland , Chairman , Board of Governors, IAA Jamaica
3. Value of Internal Audit on Governance – Mr Michael Maragh, Principal Financial Officer, Ministry of Health
4. Effectiveness in the Economy the Global Experience – Dr Andre Haughton, Lecturer, UWI

The speakers who really got my attention were our own Executive Director and Mr Michael Maragh, the Principal Finance Officer of Ministry of Health.

Our Executive Director, Mrs Rosalyn Monteith Campbell , took the stage and enthralled the audience with stories of how her personal mantras on leadership have helped her to be a ‘survivor’. “Do the easy things first then the others will become easy”; “vague goals produce vague results”; “say your truth with respect”; ‘be clear and precise; let go of issues’; ‘don’t shift from humility to arrogance; inspire with humility’; ‘strategic time blocking’; ‘you can seize only what you can see’ and ‘think like a servant’ were some of the phrases she highlighted during her presentation on leadership. Her quotes from Max de Pree “the first responsibility of a leader is to define reality, the last is to say thank you; in between, the leader is a servant” and from John Wood “the most powerful leadership tool you have is your own personal example” summarized her thoughts on leadership in business.

Then, Mr Michael Maragh, the Principal Financial Officer of Ministry of Health rendered a passionate, soul stirring, thought provoking, humorous, presentation about ‘ Value of Internal Audit on Corporate Governance’ . Can I tell you when Dr Andre Haughton arrived at the back of the room he said he thought church was in progress and had to ask if he was at the right place. Pastor/Reverend/Mr Maragh charged the internal auditors to add value by, following the rules, “where they are no controls in place, no framework within which to work, do not sign!”; being courageous; being bold, speaking with authority; and speaking the truth like your life depends on it. He was strident, “you don’t need to be a senior manager, director or CEO to add value.....just have the interest of the work at heart. When you have the interest of the work at heart you will realize that you play an integral part in the success of your organization.”

The messages from both speakers, Mrs Monteith Campbell and Mr Maragh, serve to remind me that while there are many books and theories on leadership and leadership styles, “the most powerful leadership tool you have is your own personal example” so use your personal examples and always seek to add value to your organization by playing an integral role in the success of your organization.

Watch these two presentations, and others, on the PSRA youtube channel <https://www.youtube.com/channel/UCLr68fSUGkEwW3w-erivO8w>. You too may find them enthralling and thought provoking too.



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Look Out For The Bus!!

The message is out and is being spread by JUTC buses. So look out for the buses on the northern zone. These buses ply residential neighbourhoods, shopping malls and busy commercial areas in the parish of St Andrew and culminates at the Half Way Tree Traffic Centre. Since January 2016 all security guards are required to be certified in order to be registered or renew their licence with the PSRA.

Get Certified – for more information visit www.psra.gov.jm.

