



Private Security Regulation Authority

Quality Policy

The PSRA is committed to providing regulatory services to the private security industry (in accordance with the PSRA Act, 1992), through continuous improvement to achieve customer satisfaction. We have implemented our quality management system, according to the ISO 9001:2015 standard, to enhance the management and monitoring of our processes; satisfaction of our stakeholders' needs and expectations; an environment for informed decision making; and, continuous improvement of our service delivery.

Mr. Rick Harris
Executive Director