

PSRA SPOTLIGHT

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2009

Log on

www.psra.gov.jm



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The Editorial Note
Carmelita McDonald

Dear reader:

The advent of the internet has revolutionized the way we do business today. It facilitates easy access to information, allows companies to communicate and trade in goods and services globally. In fact the world is now considered a global village as a result of the internet.

The theme for this quarter's Newsletter is: "Log on". PSRA **SPOTLIGHT** invites one and all to join us in cyber space at www.pusra.gov.jm - our website which is designed with you our customer in mind.

We create an atmosphere at PSRA that our clients feel so much at home when they visit us and we view them as our extended family. This quarter we turn the **SPOTLIGHT** on some of these individuals.

As is now customary, our **Note Worthy** corner features an heroic deed by officers of **Protection and Security Ltd.** Log on to our social scene corner and share in the **SPOTLIGHT** of birthday celebrations and a baby shower.



- Coordinator** – Claudia Stewart
- Reporters** - Adriana Irons, Carmelita McDonald, Shana-Kay Earl
- Contributors** - Marcia Hector, Sandra Dixon, Samantha Dawes, Rochelle McCollin



As usual, the PSRA welcomes the new companies that have registered.

Welcome to :-

- ◆ PLATINUM SECURITY SERVICES LIMITED
- ◆ SECURIGUARD SECURITY SERVICES LIMITED
- ◆ AB INVESTIGATION SERVICES LIMITED
- ◆ KING JAMES SECURITY & PROTECTIVE SERVS.
- ◆ PROLIFIC SECURITY COMPANY LIMITED
- ◆ SILVER STAR PROTECTION LIMITED
- ◆ ALLANGLES INVEST. & SEC. SERVS. LTD.
- ◆ PROTECTOR SECURITY SERVICES
- ◆ PATTOO SECURITY COMPANY LTD.

The statistics this quarter

New Companies	9
Companies Renewed	31
New Guards	557
Guards Renewed	2,295

THOUGHTS

An important attribute in successful people is their impatience with negative thinking and negative acting people.

Friends that don't help you climb will want you to crawl. Your friends will stretch your vision or choke your dream. Those that don't increase you will eventually decrease you.

If you run with wolves, you will learn how to howl. But, if you associate with eagles, you will learn how to soar to great heights.

The simple but true fact of life is that you become like those with whom you closely associate - for the good and the bad.

SOCIAL SCENE



And a child shall be born...

Shana-Kay Earl

Our Receptionist **Jamilia** Stewart is seen here accepting a gift from Mrs. Marcia Hector at her baby shower that was held on May 15, 2009.

This was no ordinary shower, gifts, love and blessings were poured on her like never before.

SPOTLIGHT also wishes to congratulate Jamilia on the birth of her son **Patrick Porteous** who was born on June 25, 2009



The Rose Blooms Again

Sandra Dixon

On June 10, 2009 our beloved Executive Director celebrated her birthday.

Miss Campbell was bowled over and shocked beyond words when her staff hosted a surprise birthday function on her behalf. She was showered with gifts, toasts,



best wishes and prayers for the next leg of the journey.

The big question was, how old she was. 25 years or so? - Your guess is as good as mine. What we know is that she is vibrant, vigorous and beautiful. Bounteous blessing Ms. C. We wish you many more happy birthdays.

Rochelle caught off guard on her birthday

Adriana Irons

The jovial and vibrant Rochelle McCollin (Assessment Officer) fell apart in tears of joy when we surprised her with a birthday cake and her favorite ice cream.

Everyday after lunch she would express the desire for ice cream, staff used the opportunity to grant



her the desired wish on her birthday. She was no doubt well surprised and very appreciative of the gesture.



Rapidly advancing internet technology is enabling companies to step out into the “e-world”.

Log on...



For example persons can go on line, get information and conduct their businesses.

Since the launch of our website in 2008, we have constantly sought new ways to keep up with technological trends.

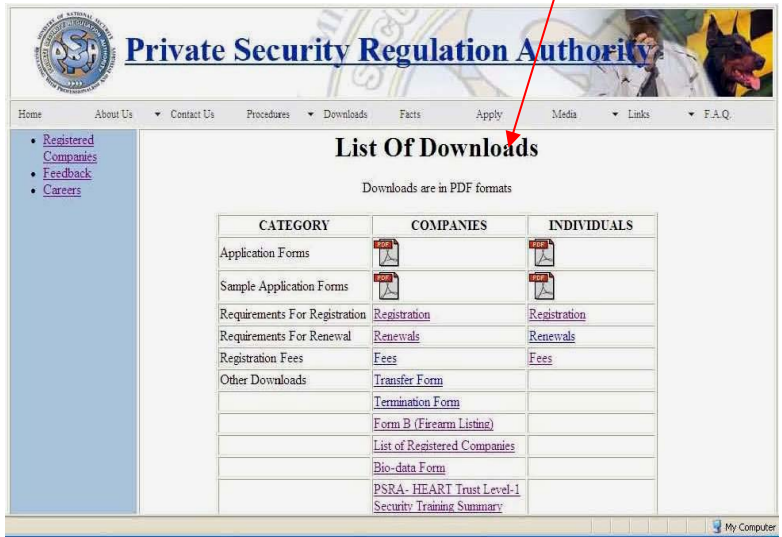
While we have observed that many companies / individuals have visited our website and accessed the online resources, many have lagged behind. **SPOTLIGHT** sends praises to the **BOJ 's Security Dep.** and **Sitewatch Electronic Security** for consistently logging on and downloading the application forms.

When one logs on to our website at www.pusra.gov.jm, each screen has a horizontal as well as a vertical menu. These menus are cascading and consist of relevant information *About the PSRA, Fees, Requirements*, how to *Apply, Links* to other related websites as well as *Frequently asked questions*. Please visit our media section for *News* stories as

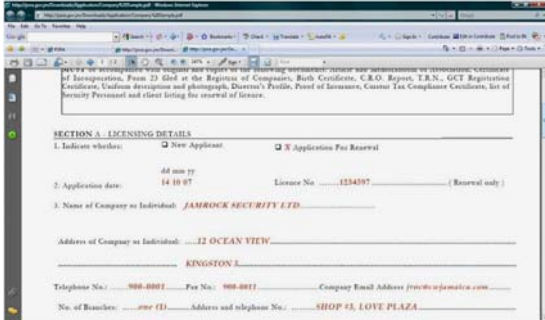
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well as archives of our *Newsletters*.

Of great interest to many is our *Downloads* page. This area provides all the *forms* and documentation that are needed for application processing. These forms are stored in pdf format and can be



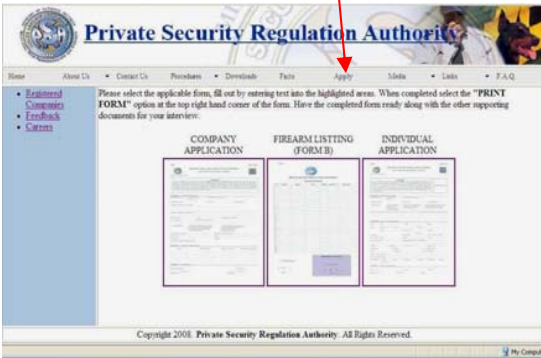
viewed with Adobe Acrobat, downloaded and printed. Chief among these forms is the **Application Form**. This, too can be downloaded from the list of downloads, the site also provides a sample form that gives guidance on completing the application.



pleted, select the "PRINT FORM" option at the top right hand corner of the page. Have the completed form ready along with the other supporting docu-

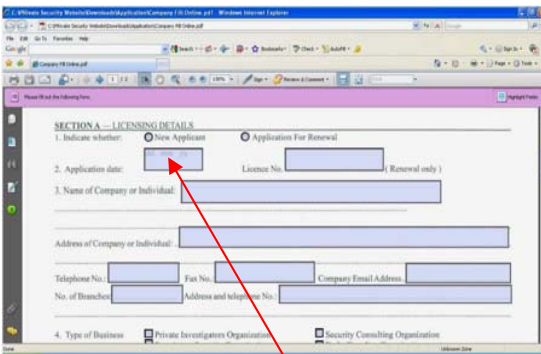


New to the website is the **Apply** module. We encourage you to log on, select the form of your choice (Company or Individual), fill out by enter-



ments for your interview.

The PSRA strives to bring to you cutting edge technology. Your input and feedback will help us meet your expectations and improve our service. Tell us of any thing relevant that you would like to see on our website. Please use our **Feedback** page to get in touch with us.



ing text into the highlighted areas. When com-

The reality is that, the internet is here to stay get with the program, **LOG ON !!!!**





Cecil Donovan Mclean

Interviewed by S. Earl

Security Company:
Vanguard Security

Q:
Tell me about your security history?

A:
I worked with the Jamaica Constabulary Force for thirty two (32) years and nine (9) months. I was a Sergeant .

Q:
How long have you been working for Vanguard Security Company?

A:

Well... I have been working fulltime from 2002.

Q:
What's your favorite thing about the Authority?

A:
PSRA have some really beautiful Ladies.....and wonderful customer service.

Q:
What are some of the challenges you face working with security guards?

A:
Getting the security guards to submit the required documents for registration / renewal



Aretta "fergie" Ferguson

Interviewed by S. Earl

Security Company:
Marksman Security

Q:
What did you do before you entered the private security industry?

A:
I was an Accounting Clerk at Donnette Chin Loy Associates for one(1) year, a long-time ago.

Q:
How did you get started in the Private Security Industry?

A:
I was encouraged by a friend to apply for a vacancy at Ranger Protection and Security. I applied for a filing clerk and got the job.

Q:
So, how long did you re-

main in that position?

A:
I filed for three(3) months alone, then recruiting etc was added to my job description.

Q:
How did you end up at Marksman?

A:
No one told me anything this time!..... I applied to Marksman six(6) years after for the Administration to PSRA position.

Q:
What about your job do you like the most?

A:
Whenever I can see results.

Q:
How would you describe the PSRA family?

A:
Courteous, friendly, easy to talk to and reliable.

PSRA EX
FAM

Shana Kaye

INTERVIEWED FAMILY

by Earl & Samantha Dawes



Patricia "Bellie" Bell

Interviewed by S. Dawes

Security Company:

[Atlas Protection limited](#)

Q: What did you do before entering the Private Security Industry?

A: I was a Bartender at Rose Garden Saloon in August Town.

Q: How did you end up in the Private Security Industry?

A: I met Lissane Pessoa and ask her if she had any job available?.. She informed me that she had some filing and was willing to employ me on a contractual basis.

Q: How long have you been working there?

A: I was on a contract for nine months, then on staff for three years.

Q: What is your job title?

A: I would like to know myself—on my job ID it says "Recruiting Officer"

Q: What is your opinion of the Authority?

A: It is a good organization. It helps FLA and even the security guards to be aware of convictions, that they might have and their true identity. The staff is welcoming, helpful, assist in educating me and easy to talk to.

Q: What are the challenges you face as a woman in the security industry?

A: The guards don't treat me any different from men. I have a good relationship with them and whenever I request documents they usually say "again" "it is just because of you Miss Bell". However the new cards makes them even more interested to submit the required documents.



Roxanne Brown

Interviewed by S. Dawes

Security Company:

[Guardsman Limited](#)

Q:

How did you get started in the security industry?

A:

This is my first job. I tried other things after high school, like seeking other jobs and furthering my studies.

Q:

What is your job title?

A:

Clerical Assistant/PSRA Liaison Officer

Q:

What do you like about your job?

A:

My job

entails accurate documentation for the business, which allows the operation to run smoothly. I like that.

My job is also challenging and it gives me a boost. I enjoy the fact that I have something important to get done on time.

Q:

What are some of the challenges you face working with security guards?

A:

Most of the guards are not aware of PSRA rules and regulations, so it is a challenge explaining to them why it is important to submit the requisite documents for registration.

Q:

How do you feel about the Authority?

A:

It is a good organization for the security industry.

Note Worthy *Marcia Hector*

Unsung Heroes

Very often we pass private security officers without taking notice, or even realizing the vital role they play in our safety and security at the work place and the offices we may visit.



**Left - Right
Gretel Wilson,
David Hayles,
Lloyd Powell,
Angella Cooper,
Rammeshee
Thompson.
Inset -
Conroy Gooden**

They however are the first point of contact in crises situations, situations that are sudden and unplanned, situations where immediate help is required, situations where there is a judgment call **“to do” or “not to do”**. Situations very often not defined in their Job Descriptions or Standing Orders.

that was stuck between floors and evacuate eleven (11) terrified persons even before the elevator technicians arrived. These private security guards are our heroes, and are **“Note Worthy”** of high commendation for their efforts to keep us safe and secure.

I would like to commend the team of private security guards from **Protection and Security Limited** who responded to the urgent plea of eleven (11) persons (including myself) who were stranded between floors in an elevator for over thirty (30) minutes on the morning of April 21, 2009. They went beyond the call of duty, using all their skills and competencies, to devise a successful strategy to gain entry to the malfunctioning elevator

CONDOLENCES



The PSRA wishes to express sincere condolences to **MaCkay Security and Investigative Services** and the family of **Ronald Agnew MaCkay** who passed away on May 2, 2009.

Mr. MaCkay was the founder and Chief Executive Director of **MaCkay Security and Investigative Services**. He was also an icon in the Private Security Industry for over twenty years.

We will certainly miss him, however we are confident that the MaCkay family will carry on the legacy.

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